

RESERVATION

Reservation for apartments, mobile homes, glamping tents or caravans can be made through the online system on the website, sending a request via request form on the website or directly by e-mail on booking@adria-more.hr. Based upon your request our offer will be sent you as soon as possible.

- For confirmed reservation of apartments, mobile homes, glamping tents or caravans it is necessary to make advance payment (30%) of the total booking value by bank transfer not later than the date stated in the booking confirmation, while the balance (70%) needs to be paid at least 30 days before the date of arrival .
- For confirmed reservation of apartments, mobile homes, glamping tents or caravans for which the date of arrival is within 40 days from the date of booking it is necessary to make advance payment in the amount of 100% of the total booking amount via bank transfer until the date indicated on the booking confirmation, except in the case of a Non-Refundable discount when payment is made immediately in full.
- If the advance is not paid on time the reservation is considered cancelled.
- Reservation of a specific apartment, mobile home, glamping tent or caravan can be booked only by paying the supplement for the choice of accommodation (available only for Kozarica). Otherwise, we are not able to guarantee anything related to specific accommodation number/position and your preferences will depend on current availability.

CHANGES AND CANCELLATION

- If a reservation is made through online booking or direct correspondence, the same may be amended or cancelled in accordance with the cancellation policy by sending written request to the booking department.
- Terms of cancellation: more than 30 days - 15 €, 30 to 15 days: 30% of the reservation amount, from 14 to 7 days: 50%, 1 to 6: 90%, no show 100%.
- In the case of Non-Refundable reservations, there is no possibility of cancellation without charging the full amount.
- Supplement for a refund in case of cancellation is 5% of the reservation amount and provides for a refund of paid amount reduced by said supplement in case of cancellation due to illness of the persons listed in the reservation, but only with necessary medical documentation and if the reservation is cancelled before the date of arrival . If you want to add cancellation supplement on the reservation, please note it on your reservation / request and specify names and dates of birth of all persons staying in the accommodation.

ARRIVALS AND DEPARTURES

Check-in: 16:00 h / Check-out: up to 09:00 h

- The guest is required during check-in to provide all the necessary documents (voucher, personal documents, etc.)
- Late arrival: reserved apartment, mobile home, caravan or glamping tent waits for guest until 15:00 h on the following day, but the charge would be for the entire reserved period.
- Early departure: guest will be charged the entire booked period.